

## **Customers honor PVA TePla AG in 10 BEST awards**

**(Asklar, June 26, 2007) – PVA TePla AG, Asklar, the established manufacturer of crystal growing and plasma systems for the semiconductor industry, has won second place in an overall category in the 10 BEST customer satisfaction survey conducted by VLSI Research Inc, Santa Clara, USA. In the annual, independent survey by the renowned US institute for market analysis in the semiconductor industry, the Company achieved this outstanding result in the overall category “Focused Suppliers of Chip Making Equipment”.**

The customer satisfaction survey by VLSI Research, for which over 48,000 questionnaires are sent out this year, is the only publicly available opportunity for semiconductor manufacturers to provide critical feedback on their suppliers. The 10 BEST rankings award special recognition to the suppliers that are rated highest by their customers. This independent survey questioned systems users in the semiconductor industry covering around 95% of the global chip market. On a scale of 1 to 10, PVA TePla scored an excellent 8.32. Among all the companies in the focused supplier category, the Company was rated the best in cost of ownership, uptime, usable throughput, and product performance. This award confirms the reliability of PVA TePla systems and the Company’s successful customer service all over the world.

# Press Release



No. 10/07  
June 26, 2007  
Page 2 of 2

Dr. Christian Schaefer, head of PVA TePla's Plasma Systems division, is also delighted by the study: "This outcome is the result of years of efforts to provide our customers with the best-possible systems and optimal service. Satisfying the most demanding customer requirements is the key to our success. We would like to thank all our customers who took part in the survey in 2007. We see this customer rating as both a motivation and a tool for recognizing and implementing further potential for improvement in systems technology and service."

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